

Instructions for using RDX Media > 2TB

For USB2.0 Drives:

- Please download and install the newest RDX Utility software (v1.57)!
- Download and load the newest Firmware to your drive (Int: v30.57, Ext: v20.57)!

For SATA Drives:

Be Awaras:

Media > 2TB are not supported in ATA/IDE mode!

You need to change to AHCI mode in your BIOS settings.

Do not load the latest Firmware into your drive until you are sure, that your System is working in AHCI mode!

You won't be able to access the drive from your system if you have loaded the newest firmware without switching to AHCI-mode!

Instructions:

- Please switch your system to AHCI mode in your BIOS settings if not already done!
- Download and install the newest RDX Utility software (v1.57)!
- Download and load the newest Firmware to your drive (v00.83)!

See also the following knowledge base article: [Using 3TB and larger Media capacities on RDX® QuikStor™](#)